Sun Fire™ V210 and V240 Servers
Product Notes
Contents

Solaris OS Support  1
OpenBoot Diagnostic Errors  2
How to Get Technical Support  3
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Product Notes

The Sun Fire V210 and V240 Servers Product Notes (819-4205-10) contains late-breaking information about changes to the Sun Fire™ V210 and V240 servers and to the documentation supporting the servers that became known after the product documentation set was published.

Solaris OS Support

The Sun Fire V210 and V240 servers are supported by the Solaris™ Operating System beginning with:

- Solaris 8 OS HW 07/03 and software patch 109885-15

**Note** – Software patch 109885-15 is required for Solaris 8 HW 07/03.

- Solaris 9 OS 12/03
- Solaris 10 OS 03/05

**Note** – Always check the Sun™ web site for compatible operating system software, firmware, and software patches.
OpenBoot Diagnostic Errors

When diag-script is set to all, the following error message might occur at reset or power up:

**CODE EXAMPLE 1** diag-script Error Output Message

```
ERROR: pci14e4 Misc Local Control register
SUMMARY: Obs=0x00000000 Exp=0x00010000 XOR=0x00010000 AND-Mask= 0x0ffe808 Addr=0xfedae808
DEVICE: /pci01f,700000/network02,1
MACHINE: Sun Fire V210
SERIAL#: 664XXXXX
DATE: 11/08/2005 23:45:30 GMT
CONTROLS: diag-level=max test-args=/pci01f,700000/network02,1 selftest failed, return code = 1
```

If this OpenBoot™ Diagnostic error occurs, perform the following procedure to clear the error:

1. **At the system** ok prompt clear the Automatic Recovery System (ASR) type:
   
   ```
   ok asr-clear
   ```

2. **Set the** diag-script **to normal type**:
   
   ```
   ok setenv diag-script normal
   ```

3. **Reset the system type**:
   
   ```
   ok reset-all
   ```
How to Get Technical Support

If you have technical questions about this product that are not answered in this product note, see TABLE 1.

### TABLE 1  Useful Sun Technical Support Web Sites and Phone Numbers

<table>
<thead>
<tr>
<th>Sun Fire V210 and V240 Documents and Support Resources</th>
<th>URL or Telephone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun Fire V210 and V240 servers documents</td>
<td><a href="http://www.sun.com/documentation/">http://www.sun.com/documentation/</a></td>
</tr>
<tr>
<td>Find Solaris and other software documents here. This is also an alternative web site for some Sun Fire V210 and V240 servers documents. This web site has full search capabilities.</td>
<td><a href="http://docs.sun.com/">http://docs.sun.com/</a></td>
</tr>
<tr>
<td><a href="http://www.sun.com/bigadmin/">http://www.sun.com/bigadmin/</a></td>
<td></td>
</tr>
<tr>
<td>SunSolve℠: Contains links to software patches. Lists some system specifications, diagnostics, maintenance information, and other tools.</td>
<td><a href="http://sunsolve.sun.com/">http://sunsolve.sun.com/</a></td>
</tr>
<tr>
<td>SunService℠ phone numbers (USA only).</td>
<td>1-800-872-4786 (1-800-USA-4Sun) Select Option 1</td>
</tr>
<tr>
<td>This web site lists international telephone numbers for SunService.</td>
<td><a href="http://www.sun.com/servicesolutions/">http://www.sun.com/servicesolutions/</a></td>
</tr>
</tbody>
</table>